



PERFORMANCE DAYS CANCELLATION FAQs

What is happening with the event?

We regret to inform you that PERFORMANCE DAYS April 22-23 2020 is cancelled.

While we recognize the challenges and inconvenience the cancellation may cause, we believe this is the right decision for our customers. Given that infections all over the world have rapidly increased within the last few weeks, it is unclear how the virus will continue to spread. We are aware that this is a global industry and many of our customers are faced with travel restrictions. As organizers of an international trade show, we consider it our responsibility, on the one hand, to safeguard the health of our guests, and on the other hand, to ensure a successful fair to exhibitors and visitors.

Can I get a refund for my booth payment for April?

For information on your refund for your service & admission fee for the April booth please contact exhibitor@performancedays.com.

Can I deposit my refund for the October fair?

PERFORMANCE DAYS will write you a credit note shortly. The refund will automatically be rolled over as pre-payment for your booth at the October 28-29th 2020 fair. This means your booth space is already secured for the next event - and if wished even the same booth position.

Will I get a booth in October?

If you have been accepted as exhibitor for the April 2020 fair, you will be able to get a booth in PERFORMANCE DAYS October 2020, if you choose so. You can even keep the same booth position.

IMPORTANT: The October fair will be held in hall A1. Thanks to the equal hall layout, the same booth position assigned for the April fair will be available to you.

What happens to my booked booth equipment, marketing and sponsor packages?

All booth equipment and marketing bookings for the April fair are void. They will not be invoiced.

If you plan participate in the October 2020 fair, we kindly ask you to renew your bookings, once you have received your new login data, as we cannot transfer your bookings due to technical reasons.

If you have already prepared material for a booked sponsor package, we will be able to transfer it to the October fair in most cases.



What happens to my print files/booth graphics that I already sent to PERFORMANCE DAYS?

If you have already finalized your booth graphics and sent it to us or our printer, please re-book the print option again, once you have received your new login data, as we cannot transfer your bookings due to technical reasons.

Let us know if you want to use the print files that you have already sent us for your October booth.

What happens to my hotel and flight bookings?

Please make sure to cancel hotels, flights and any other arrangements. Information regarding airline change fee waivers is available on the respective websites, please check out the [online](#) document.

What happens to my PERFORMANCE FORUM fabrics that I sent to the PERFORMANCE DAYS office?

We are currently working hard on realizing the PERFORMANCE FORUM trend selection with the products that we received from the exhibitors. The selection will be digitalized, published online and promoted to your potential customers online.

How can I get in contact with my customers/new customers?

We are working on online solutions to offer a digital exhibition in order to create leads for you. Many of the April fair contents will be available digitally, e.g. the PERFORMANCE FORUM fabrics, Focus Topic and the Expert Talks. In our 24/7 Online Sourcing section, customers will be informed about your innovations and are able to connect with you directly. More information will follow soon.

Will the Expert Talks be online?

Many of the April fair contents will be available digitally – also parts of the Expert Talks program on trends, sustainability, innovations and technologies.

If you have any further question, please contact Lisa and Theresia: exhibitor@performancedays.com!

Your PERFORMANCE DAYS Team